

Consent Decree Standards 2021 Quarter 1 Report

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Housing Update

- DHHS is committed to supporting a full array of housing options for adults with SMI; as of today:
- 952 BRAP voucher holders independently housed (additional 407 housed family members); 2020 policy shift to 40% of income from 51%;
- 892 SPC voucher holders independently housed (additional 553 housed family members);
- OBH Rental Subsidies Program supports an additional 126 project-based subsidized units¹;
- Governor's SFY 22/23 Budget includes \$2M for MaineCare (MC) Permanent Supportive Housing Health Home program;
- 42 new PNMI beds in past 2 years all in facilities ≤5beds

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1. Consumers eligible for [Section 17](#) MaineCare Services, pay 30% of their income.

Compliance Measures: Timely Access

1. 80% inpatient referrals to PNMI E accepted within 5 business days
 - **Unclear if standard met:** Tracking process not in place until end of quarter
2. 80% inpatient referrals to PNMI admitted within 30 calendar days
 - **Standard met:** 100% admitted within 30 calendar days
3. BRAP vouchers issued within 14 calendar days on average for priority categories
 - **Standard met:** Average 4 days to issue voucher

Compliance Measures: Timely Access

4. 60% referrals to Community Integration (CI) have face to face assessment within 7 business days; 85% within 30 calendar days
 - **Standard partially met***: 71.75 % within 7 business days; report being built for within 30 days
5. 60% referrals to Assertive Community Treatment (ACT) have face to face assessment within 7 business days; 85% within 30 calendar days
 - Unclear if standard met; report in development
6. 75% Department referrals to medication management provided service within 7 calendar days of discharge from inpatient; 85% within 14 calendar days
 - Unclear if standard met; report in development

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*March 2021 data was not yet available

Compliance Measures: Timely Access

7. 90% calls to Maine Crisis Line (MCL) responded to within 10 seconds; texts/SMS/emails within 120 seconds
 - **Standard met:** 100% calls within 10 seconds; 100% Texts/SMS/emails within 120 seconds
8. >50% of those determined to need face to face contact with mobile crisis are seen within 2 hours; 85% within 3 hours
 - **Standard met:** 80% seen within 2 hours; 86% seen within 3 hours
9. >50% have disposition/resolution within 3 hours of completion of mobile crisis assessment
 - **Standard met:** 75% had resolution within 3 hours

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Compliance Measures: Timely Access

10. <5% involuntarily admitted for psychiatric treatment as final disposition from call to MCL
 - **Standard met:** 1.8% involuntarily admitted for psychiatric treatment
11. <20% readmitted to Crisis Residential within 30 calendar days from CSU discharge
 - Unclear if standard met; report in development

Compliance Measures: Timely Access

12. \leq 15% discharged from Crisis Residential admitted for inpatient psychiatric treatment within 30 calendar days
 - **Standard met:** 9% admitted to psychiatric inpatient
13. 60% referrals to Behavioral Health Home (BHH) admitted within 7 business days; 85% within 30 calendar days
 - Unclear if standard met; report in development

Compliance Measures: Contract Management & Enforcement

14. <5% of requests to reject referral for reasons other than staffing ratios, capacity, or not meeting eligibility per MC rule are granted
 - **Standard met*:** 0% requests granted
15. 95% violations of contract or MC rule provisions for rejecting referrals or terminating services result in sanctions
 - **Standard met*:** no violations occurred/no sanctions necessary

*Referral rejection authorization only currently required by rule in Section 65 for Department referrals of medication management and crisis residential

Compliance Measures: State Hospital

16. a) Riverview Psychiatric Center (RPC) maintains licensing, Joint Commission accreditation, CMS certification, & funding level needed to maintain accreditation & certification standards
- **Standard met:** RPC continues to be accredited, licensed, & certified
- b) 70% of patients ready for discharge are discharged within 7 calendar days
- **Standard met:** 8 out of 11 (72.7%) within 7 days
- c) 80% of patients ready for discharge are discharged within 30 calendar days
- **Standard met:** 10 out of 11 (90.9%) within 30 calendar days
- d) 90% of patients ready for discharge are discharged within 7 calendar days
- **Standard met:** 10 out of 11 (90.9%) within 45 calendar days

There were 30 discharges for Q1; 11 of those discharges were civil patients outlined above; 1 civil patient delayed 54 days due to VA benefits delays; the other 19 discharges for Q1 were all Legal Hold and NCR Patients.

Compliance Measures: Reporting

17. Department provides quarterly reports on each standard to Court Master & Plaintiffs' Counsel no later than 60 calendar days after the end of each quarter
- **Standard partially met:** 12 out of 16 reported within 60 days

More Numbers Just for Fun?

First Quarter Fun Facts

- 14,255 average MaineCare members in CI, ACT, CRS, BHH, & PNMI
 - 1807 new admissions for CI
 - 80 new admissions for ACT
 - 11 new admissions for CRS
 - 1427 new admission for BHH
 - 77 new admissions for PNMI
- 1605 new admissions for medication management
- 4172 new admissions for individual outpatient services
- 777 new admissions for group outpatient services
- 356 new admissions for crisis residential